AlohaSafe Alert App to Reduce Spread of COVID-19

Free app augments contact tracing, keeps data private, sends notice of potential exposure

The Hawai'i State Department of Health (DOH) in partnership with aio Digital and the Hawai'i Executive Collaborative (HEC) launched AlohaSafe Alert, the free State of Hawai'i officially approved exposure notification app to help mitigate the spread of COVID-19.

AlohaSafe Alert will anonymously and privately send notifications within 48 hours if an app user comes into close contact with an individual who tested positive for the virus in the past 14 days.

The more people who use the app, the more chance you will have to know if you were infected with COVID-19.

The app does not track your location. It anonymously keeps track of devices you've been in close contact with for the past 14 days. Google and Apple cannot see your identity, nor can anyone who receives an exposure alert should you test positive for COVID-19.

How it Works

- Download the AlohaSafe Alert app from the Apple app store or the Google Play store.
- Devices running the AlohaSafe Alert app "ping" each other, measuring the strength of the Bluetooth signal and duration of interaction.
- When your app senses a close contact, the two devices will exchange a secure, random, anonymous code. Location, name and any other identifiable information are never included.
- If you test positive for COVID-19 and have the app running on your device, you will
 have the ability to share the anonymous codes your phone has transmitted. By sharing
 your anonymous codes, anyone you exchanged codes with (that meet the minimum
 exposure criteria), will receive an anonymous notification of possible exposure.
- For an exposure notification to be triggered, devices you were in proximity to while infectious must meet a minimum threshold of exposure, which is a distance of 6 ft or less for a minimum of 15 minutes. The 15-minute threshold is cumulative, so a notification will be sent if you were in close contact with one or more positive individuals for a total of at least 15 minutes.

For more information visit https://www.alohasafealert.org/.